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Tami Millaway
Claims Representative

December 20, 2000

Mr. Ed Andrew, President
DriveCam Video Systems
9550-A Ridgeway Ct.
San Diego, CA 92123

Dear Mr. Andrew:

Recently, a fleet vehicle insured by our company and protected by one of your DriveCam units was involved in a 3-vehicle collision. There was conflicting testimony about who was responsible for causing the collision. The investigating law enforcement officer filed his initial report indicating our insured's driver at fault. After reviewing the DriveCam recording, the officer realized that one of the other drivers had given false information and was responsible for causing the collision. The police officer then filed an amended report exonerating our insured and their driver. Our insured provided me with a copy of the DriveCam recording, which I used in negotiating this claim.

Settling this claim without the DriveCam recording would have taken me several months and surely would have cost us a large payout to the other vehicles. By having irrefutable proof that our insured driver was not negligent in any way, I saved time and expense. With the DriveCam recording we were able to settle this claim in several days with no expense and without making a payment.

I also just received another claim file wherein the other party contended that our insured vehicle rear-ended his vehicle. The damage to both vehicles certainly would have supported his contentions. However, in viewing the DriveCam recording of the accident, it was proven that the other party changed lanes directly into our insured's vehicle, thus causing the accident. The other party's claim has been denied, and our insured is now going through the other insurance carrier for the damages sustained to their vehicle. Again, the outcome of this case would have been very different had it not been for the DriveCam system.

I wanted to let you know that your DriveCam system is fabulous! It has protected and benefited our insured, their drivers and us.

Good luck in the future!

Very truly yours,


Tami Millaway
Claims Representative

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